Working With Specific Populations: Hispanic/Latino

Audience: All employees who work in a healthcare setting
Duration: 30 minutes

About This Course

The Hispanic/Latino population is the largest minority group in the United States, and also one of the fastest growing. This population represents incredible diversity of cultures, countries of origin, immigration histories, and healthcare issues.

This course reviews important Hispanic/Latino population data, including healthcare issues and disparities, and provides person-centered strategies for establishing a strong relationship and exploring cultural traditions and beliefs related to healthcare. Pre- and post-test data are available to report knowledge gains.

Learning Outcomes

• Distinguish Hispanic/Latino cultural perspectives and values regarding health and healthcare, while avoiding assumptions and stereotypes.

• Explain common cross-cultural barriers Hispanic/Latino individuals face in healthcare.

• Use a person-centered approach to establish rapport and build relationships with Hispanic/Latino individuals.

• Apply cross-cultural strategies to negotiate health management options that can be agreed upon by both parties.

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